

Important Information regarding ProStart 2E and 3E material availability from the National Restaurant Association and Pearson

Question: How long will the 2e materials (Becoming a Restaurant and Foodservice Professional) be available?

Answer: All of the 2e materials for fill in purposes (excluding the answer sheets) will be available through June 30, 2011. At that time, we will reevaluate any remaining inventory and sales patterns and notify the ProStart coordinators of any changes. The old answer sheets are discontinued with the release of the new answer sheets and exams and are no longer included in the 2E activity books. The price of the 2e activity books has been reduced to \$15 (\$10.20 cost to SRAs) to reflect this change. The 3e Student Work Experience Checklist will be available electronically on the website at <http://prostart.restaurant.org/services/forms.aspx> at our next web site update so that it may be kept current, and any printed pieces do not go out of date. In the interim, please see the attached updated Student Work Experience Checklist and revised 2e order form.

Question: If we are still using 2E materials and have not migrated to 3E do we still use the new answer sheets?

Answer: Yes, the answer sheet is not tied to a particular edition of the curriculum. The new answer sheet comes with enhancements for all users – improved website usability for educators, student access to scores, and electronic certificates of recognition.

Question: How long will we support (offer and grade) the 2e exam for the people who have not moved to 3e?

Answer: The 2e exams will be graded through the 2013-2014 academic year.

Question: When will the new 3e test be available?

Answer: The new exams are complete and posted – they are available to all approved educators who have completed the new online registration. There is a [webinar](#) regarding the new online registration process available, and we will be hosting webinars next month for educators. As part of the standard registration process for all NRA programs that include access to exams, educators must supply two professional references during the application process. The NRA will be spot checking these references simply to verify that it is indeed an educator requesting access and not a student trying to gain access. SRA association staff members, principals, fellow educators, etc. may be listed as references.

Question: What 2e/3e bridge materials will be available?

Answer: The bridge materials will be sent to coordinators the week of August 2nd. They will include a spreadsheet that maps the second edition texts by section to its new section in FRMCA along with a short FAQ describing new topics and changes to the table of contents.

Question: What is the timing on the access to the FRMCA eText?

Answer: These products are live now and your Pearson rep will be sending you an access code shortly. Pearson held several webinars to introduce the eText.

Question: Bundling – Pearson stated at *least* a 10% discount on bundling when it's available and Wendy Craven is currently working on it.

Answer: All bundles/value packs are 15% discount except for packages with Student Edition Level 1 + Student Edition Level 2 combined, which are at a 20% discount.

Question: Will PowerPoints be made available?

Answer: These will be available on the Teacher's Resource CDs. If they are needed immediately, please contact your Pearson sales representative.

Question: Will Pearson provide crosswalks to state standards? What cost is there to the SRAs?

Answer: Pearson is going to provide the crosswalk at no cost to the SRAs. *Let us know if you need one done.*

Question: Confirm all released dates

Answer: The following components are currently in stock:

- Student Edition Level 1
- Student Edition Level 2
- Paper/Pencil Answer Sheet
- Online Exam Voucher Level 1
- Online Exam Voucher Level 2
- Etext Level 1
- Etext Level 2
- Teacher's Wraparound Edition Level 1
- Teacher's Wraparound Edition Level 2

The remaining components will be available as follows:

- Activity Guide Level 1 — 8/1/10
- Activity Guide Level 2 — 9/3/10
- Test Book with ExamView® Assessment Suite CD-ROM Level 1 - 8/1/10
- Test Book with ExamView® Assessment Suite CD-ROM Level 1 - 8/1/10

- Teacher's Resource CD Level 1 — 9/15/10*
- Teacher's Resource CD Level 2 — 11/1/10*
- Recipe Bank/Recipe Cards — 12/1/10
- Student Companion Website — 9/1/2010

*Note: To help teachers prepare for class, materials from the Teacher's Resource CD will be available on an instructor-only website shortly (URL to follow). We apologize for the delay but want to maintain the quality standards you expect for these products.

For customers who ordered bundles, published components in the bundles will ship NOW so that teachers have maximum time to organize and prepare for class. Bundle items that have not yet published will ship upon publication. Please note that customers do not need to take any action to receive their bundles; the Pearson sales reps will be contacting these customers about their orders.

Question: For planning purposes, when is the 4th edition expected to be released?

Answer: That date is undetermined, but will be provided when a decision is made.